



**Club Hotel  
PHASELIS ROSE**





# CLUB HOTEL PHASELIS ROSE

## COVID 19 INFORMATION



### FRONT OFFICE

The luggage is disinfected during check-in.

The body temperature of the guests is measured at the entrance to the hotel.

The reception desk is disinfected before and after check-in / check-out formalities.

The guests are given a disinfected key card for the room.

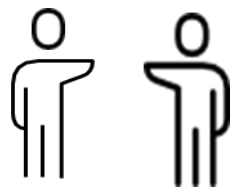
Information channels provide guests with information on measures taken in relation to Covid 19.

The seating sets are arranged according to social distancing rules.

There are infectious waste containers in the reception desk area.

There are social distancing warnings in front of the reception desk.

The guests are required to fill in an explicit consent form stating that they know the risks of Covid 19 and will comply with the measures taken by the hotel.



1.5m

### GUEST RELATIONS

The guests' complaints with regard to their health are carefully monitored, and in case of any suspicions, the guest is sent to the doctor.

The lists of guests who are ill are regularly monitored.

There is no seating arrangement at the guest relations welcome desk any more.

The guest relations' staffs comply with social distancing rules when talking to the guests.





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### FOOD AND BEVERAGES

Tables, chairs, bar and buffet surfaces are cleaned and disinfected after each service.

Chairs and tables in restaurants and bars are arranged in accordance with social distancing rules.

There are protective separators in the buffets.

Food service is provided by the staff.

The highchairs are disinfected, wrapped in stretch film and labelled accordingly.

The production continues to be carried out in accordance with ISO 22000 Food Safety Management System standards.

Food & beverage staff use masks and gloves.

Salt, black pepper, mayonnaise and ketchup are served in individual packets.



### ENTERTAINMENT ACTIVITIES

Seating arrangements for shows and performances comply with social distancing rules.

All entertainments and activities are carried out outdoors. Particular attention is paid to the participants' compliance with social distancing rules.

The seating arrangement in the amphitheatre has been made in accordance with social distancing rules.

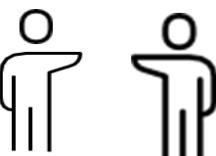
Mini club activities are carried out outdoors in accordance with social distancing rules.

The toys in the mini club are disinfected after each activity.

The mini club is disinfected with ULV device at the end of the day.

The equipment in the fitness hall has been arranged in accordance with social distancing rules and put into use within the determined capacity.

The fitness hall is disinfected with the ULV device at the end of the day.



1.5m



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### HOUSEKEEPING

After check-out, the rooms are cleaned and then disinfected with the ULV device.



There are infectious waste containers for the disposal of used masks and gloves within the hotel.

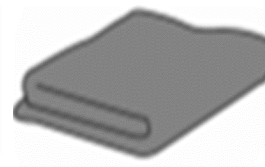
In the elevators, there is cautionary information on the number of people that can use them.



Disposable cleaning cloths are used for the premises. The cleaning continues to be performed in accordance with relevant standards.

All staff members use masks.

Door handles, elevator buttons, public WCs, handrails and other frequently touched surfaces are disinfected.

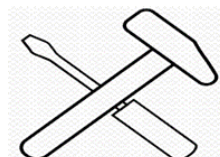
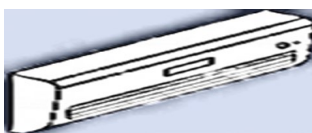


### TECHNICAL SERVICE

Masks and gloves are used by the staff when troubleshooting, and gloves are changed after each operation.

The ventilation systems in the lobby, restaurant, SPA, fitness hall and other indoor areas work at full capacity in order to provide fresh air.

Air conditioning filters in the rooms and common areas are cleaned and disinfected at specified periods





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### SPA AND SHOPS

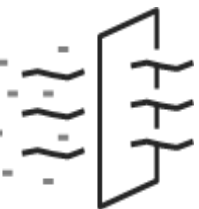
SPA Centre renders services in accordance with reservation system.

SPA zones (sauna, Turkish bath, steam room) are used for no more than 30 minutes, after which they are cleaned and disinfected for 30 minutes.

The massage rooms are disinfected after each use.

There is information and guidance signs with regard to the compliance with social distancing rules in the shops.

### HOTEL EMPLOYEES



The transfer vehicles are disinfected for each use.

All precautions to be taken for guests also apply to the staff.

All hotel employees undergo hygiene trainings on Covid 19.

All hotel employees are subject to health control.

Social distancing rules are observed in the changing rooms and necessary information in this regard is provided.

The changing rooms are disinfected with a disinfection machine at the end of the day.

The dining hall and resting areas for the staff are arranged in accordance with social distancing rules.

The body temperature of the employees is measured.

In case of high temperature, doctor's control is provided.

